

**CONEMAUGH MEMORIAL MEDICAL CENTER
GRADUATE MEDICAL EDUCATION POLICY**

QUALITY IMPROVEMENT/PATIENT SAFETY EDUCATION PROCESS

Purpose

To ensure that residents participate in Quality Improvement/Patient Safety activities as part of their educational program.

Applies to

All residency programs at Conemaugh Memorial Medical Center (CMMC).

Policy

Each residency program must ensure all residents are involved in Quality Improvement/Patient Safety (QI/PS) activities.

Definition

In accordance with ACGME Common Program Requirements, residents must “systematically analyze practice using quality improvement methods, and implement changes with the goal of practice improvement.” As such, “the program director must ensure that residents are integrated and actively participate in interdisciplinary clinical quality improvement and patient safety programs.”

Quality Improvement/Patient Safety activities include but are not limited to the following:

- Quality Improvement/Patient Safety Lectures
- Participation in institutional Quality Improvement/Patient Safety and related committees
- Institute for Healthcare Improvement (IHI) Patient Safety Course
- Grand Rounds
- Patient Satisfaction Surveys
- Core Measures
- Utilization Management
- Scholarly activity resulting in implementation of initiatives to improve patient quality and safety of care

Procedure

1. Each residency program must ensure each resident participates in Quality Improvement/Patient Safety activities. The level of participation will vary depending on the QI/PS activities currently underway within the program and institution.
2. At a minimum, every program must incorporate Quality Improvement/Patient Safety Conferences into its curriculum
3. Each residency program must ensure each resident participates in the IHI Open School curriculum course outlined in the attachment – IHI Open School Chapter Module Guidelines.

Attachment

GME – IHI Open School Chapter Module Guidelines

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References

CR: IV.A.5.c).(4) (Educational Program)

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Graduate Medical Education IHI Open School Chapter Module Guidelines

The IHI Open School for Health Professions is an inter-professional educational community that gives healthcare students, residents, faculty, and hospital healthcare staff skills to become change agents in health care improvement. The IHI Open School will assist programs at CMMC in better preparing residents and faculty to provide quality, safe, and compassionate patient care – areas which also must be addressed to meet more stringent accreditation requirements established by the ACGME and its New Accreditation System (NAS) and Clinical Learning Environment Reviews (institutional CLER site visits).

Current Residents

You will need to complete 2 courses a quarter each year of training beginning January 1 (total of 8 by December 31). The courses are the **Improvement Capability** and **Patient Safety** courses. There are 17 modules to choose from. Each module has 3 to 5 lessons. Each module, regardless of the number of lessons, should take approximately 1 – 1 ½ hours to complete.

Incoming First Year Residents

This is one of the first steps in your training as a future physician. You will need to complete 2 courses a quarter each year of training beginning July 1 (total of 8 by June 30). The courses are the **Improvement Capability** and **Patient Safety** courses. There are 17 modules to choose from. Each module has 3 to 5 lessons. Each module, regardless of the number of lessons, should take approximately 1 – 1 ½ hours to complete. Over your years at CMMC you should be able to complete all 17 courses.

Directions to Register and Complete Courses

1. Go to www.IHI.org/RegisterFull to register.
 - If you are already registered, go to www.IHI.org/EditProfile to update your existing profile
2. Fill out the registration form. Mandatory fields are marked with an asterisk (*).
3. When you reach “Organization Type” click “Hospital-Teaching”
4. When you reach “Your Organization” search for “Conemaugh Health System”
5. Complete the remainder of the form and save your organization.
6. When you get to the home page, select “Open School” (left-side of page)
7. Select “Courses” (top of page)
8. Select “Professionals, GME Faculty, and Residents” (middle of page)
9. Select “online courses listed here”
10. The courses are now available for you to choose. Please choose from the **Improvement Capability** and **Patient Safety** courses available and complete the different modules.

***Please print out certificate after completion of each module and give to your Program Coordinator.**